AAA Grocery Program FAQs
AAA Grocery discounts are available in a few easy steps.
1. Log in to AAA.com/Grocery
2. Enter your store card number to link your AAA card and the store card
3. You will receive an email showing what offers are available
4. Within about an hour, the e-coupons will be ready for you to use at the store- Just swipe your store's loyalty card and save!

Question	Answer
What stores participate?	In our Club territory, our partners are Tops and Price Chopper. All locations participate.
What kinds of discounts are offered?	The discounts will be geared toward items sold at grocery stores and could be anything!
Can AAA e-coupons be combined with other offers or coupons?	Each store has their own coupon combination rules and we try hard to avoid competing offers.
Do the offers expire?	The offers are good for about one month and have an expiration date listed.
Can I use the e-coupon more than once?	The coupons are good for one use each. After you use them, they will disappear from your list of available e-coupons. If that same offer is presented the next month, you could use it again then.
How do I actually get the discounts?	The most important step is linking your card on AAA.com. After that's done, the e-coupons are easy to redeem. Simply use your store loyalty card at checkout and you will see the e-coupons applied at the end of the transaction.
Do I need a smart phone to use the discounts?	No! You could use a smart phone to enroll, but it's not required.
Why do I need a store loyalty card to participate? Why can't I just use my AAA card?	Since the grocery store's loyalty cards already provide e-coupons, it makes sense to keep all your e-coupons in one spot. Once your store card is linked with your AAA card, you only need to use your store card at checkout.
What if I don't have a store loyalty card?	That's no problem at all. Simply fill out an application with the store, found on the store's website or in-store at the service counter, and trade that application for a card on the spot.
How can I link my AAA card to my store card?	Easy! Login to AAA.com for step by step instructions. It takes just a few minutes.
I'm not sure which digits from my store card to enter.	Enter them all, even if there's an outlying number at the beginning or the end.
I put in my store card number but I'm getting an error message. What should I do?	1. First, make sure that all the numbers have been entered. If your card shows the numbers on a barcode, make sure to get the number to the far left and the one to the far right. 2. If you are still having trouble, please consider when you got the card. If you got it in the last 2-3 weeks, the store may not have you entered into their system. Please give it a little more time and try again.
My card won't link. What's the problem?	1. The first thing to consider is when you received your loyalty card. When a card is brand new to you, it takes about two weeks for the store to validate the card for use on our site. 2. If your card is more than two weeks old and still isn't allowing a link, please check that you are entering ALL the digits on the card, even those to the far left and right of the barcode. 3. Check your browser - Internet Explorer can sometimes be a bit of trouble. We recommend Chrome. 4. If you've already linked one card, or tried to link once, but never finished, you'll see that you are already logged into the AAA grocery discounts portal when you click "get started." In the upper-right hand corner, you'll see your name with an arrow. Click on the arrow and choose "my stores." To complete the linking process or add a store, click on the store you'd like to link. 5. If it's still a problem, you've done all you can - give us a call! 800-836-2582

Continued Below…

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Question	**Answer**
Why does the store require my information to participate?	Obtaining your information, especially your email address, is important because that is how you will find out what deals are available. This is true for both AAA e-coupons and store e-coupons.
Do I have to "clip" them on the store's website?	No clipping is necessary! They will automatically be loaded into your available coupons.
Is there anything I have to give to the cashier?	The only thing you need to use is your store card…it's that easy! If you like to swipe your card, that works! If you like to use your phone number, that works too!
I went to the store and the discount didn't work. What happened?	1. Please double check that you bought the exact item listed. For example, if the offer was for 10 oz. bag of chips, a 9.75oz bag will not redeem the discount. Stores carry a variety of sizes in any particular product, but it's important that you buy the exact item as it's listed and pictured. 2. You've done all the checking you can - please give us a call at 800-836-2582 and we'll check it out.
I don't know my loyalty number	If you use your phone number to get your Tops BonusCard discounts, you can look at the bottom of your last Tops receipt to locate your BonusPlus number.